



Alex Bax, Chief Executive

- **Victoria G (Female 46)** - Originally admitted early October, heart failure with chronic pulmonary embolic disease, homeless and claiming all ID lost so not able to apply to housing. This delayed her discharge. At end of admission overseas confirmed she had substantially overstayed her Visa, and was arrested by the police kicking and screaming on the ward, and after court hearing remanded in Holloway prison for a month. Originally housed in north London, Housing officers say they have a death certificate in her name and they think Victoria is impersonating her dead sister.
- Mid November: Readmitted once discharged from prison with pericarditic pain. Says her arrest was for failure to attend court over a charge about driving without insurance. Update from overseas team was that she was allowed to re-enter the country in 2005 with leave to enter - possibly 'indefinite leave to enter'. However the overseas team believe she has been in and out of the country since then.
- Early December: Medical team not happy for Victoria to be discharged to a night shelter. Plan was to get her replacement African passport so she could use it as ID both for benefits and a homelessness declaration to a north London borough. Medical team agreed to fund a two-week stay at a local hotel (£50 a night) that would accept invoicing the hospital.
- Food was bought for Victoria, and she was given £20 cash, and £150 to obtain passport. Pathway's Sister tried to contact her, to find out if she had spent the £150 on a passport.
- **Update mid June:** Victoria says she is house sitting to a friend in North London. Now has new passport from the embassy; homeless declaration made to north London borough. Housing is needed to allow lung surgery to happen. Long-term immigration status uncertain.



A range of responses

Exclusion

Impoverishment

Discrimination

Hostility

Harmful/traumatising experiences

Losses of status, respect

Welcome

Recognition

Care

Education

Housing

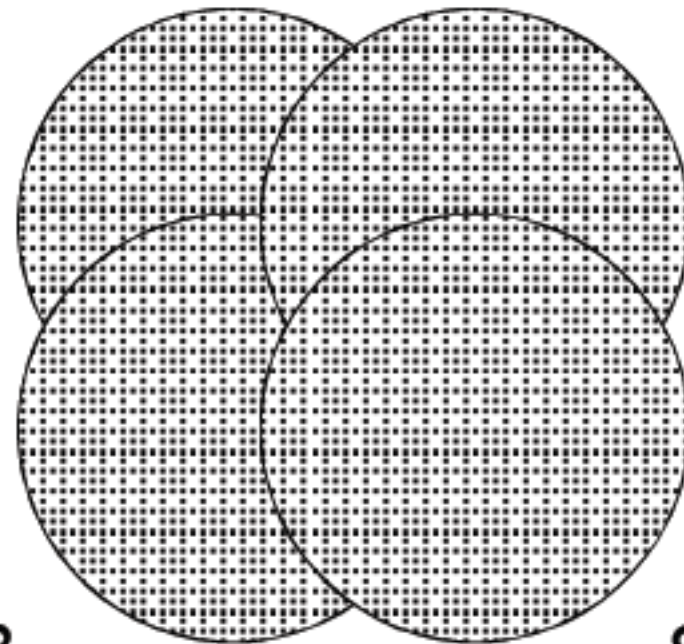
Employment

Social support and networks

Multiple health and social care needs

Physical
health

Mental
health

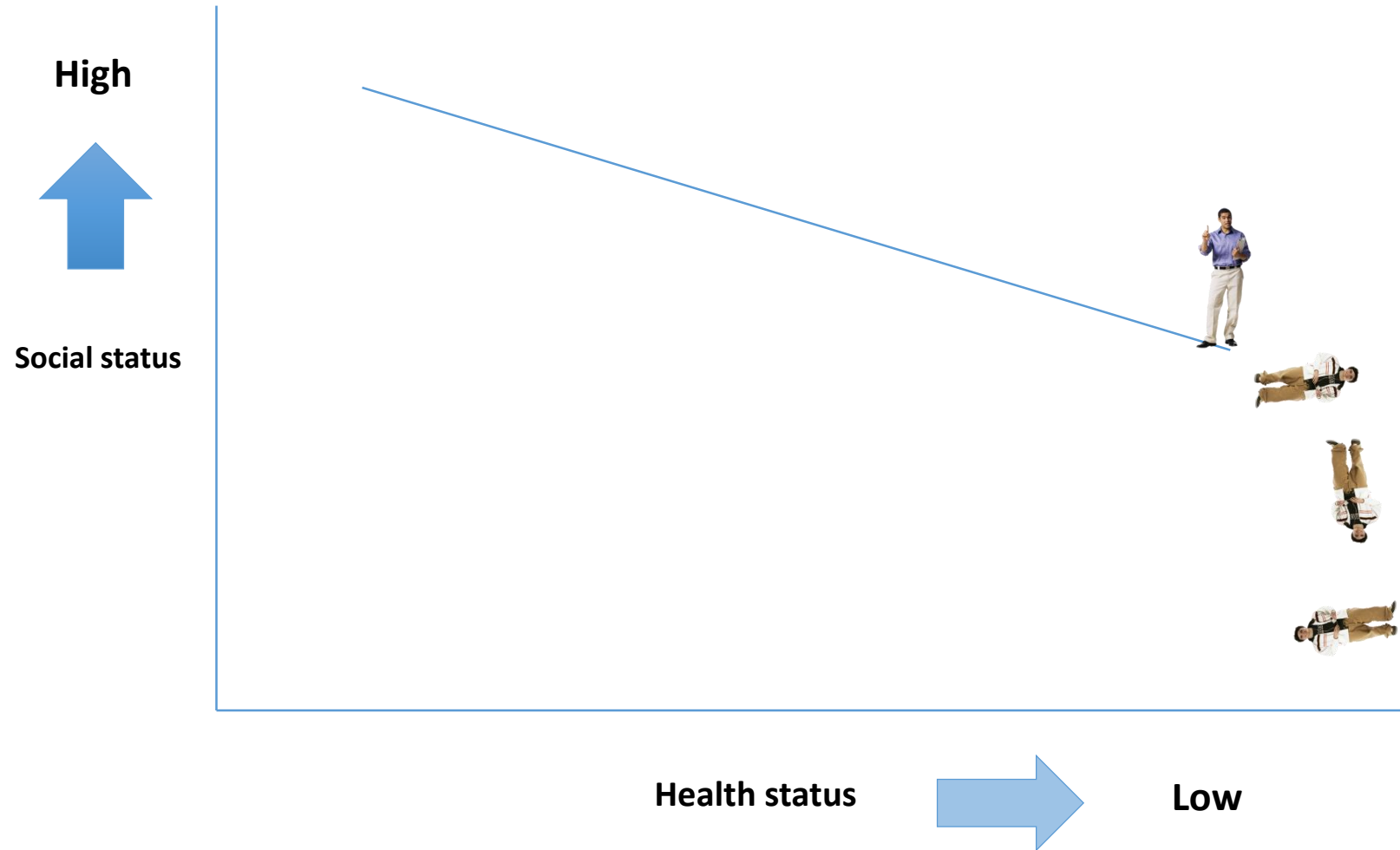


Drugs &
alcohol

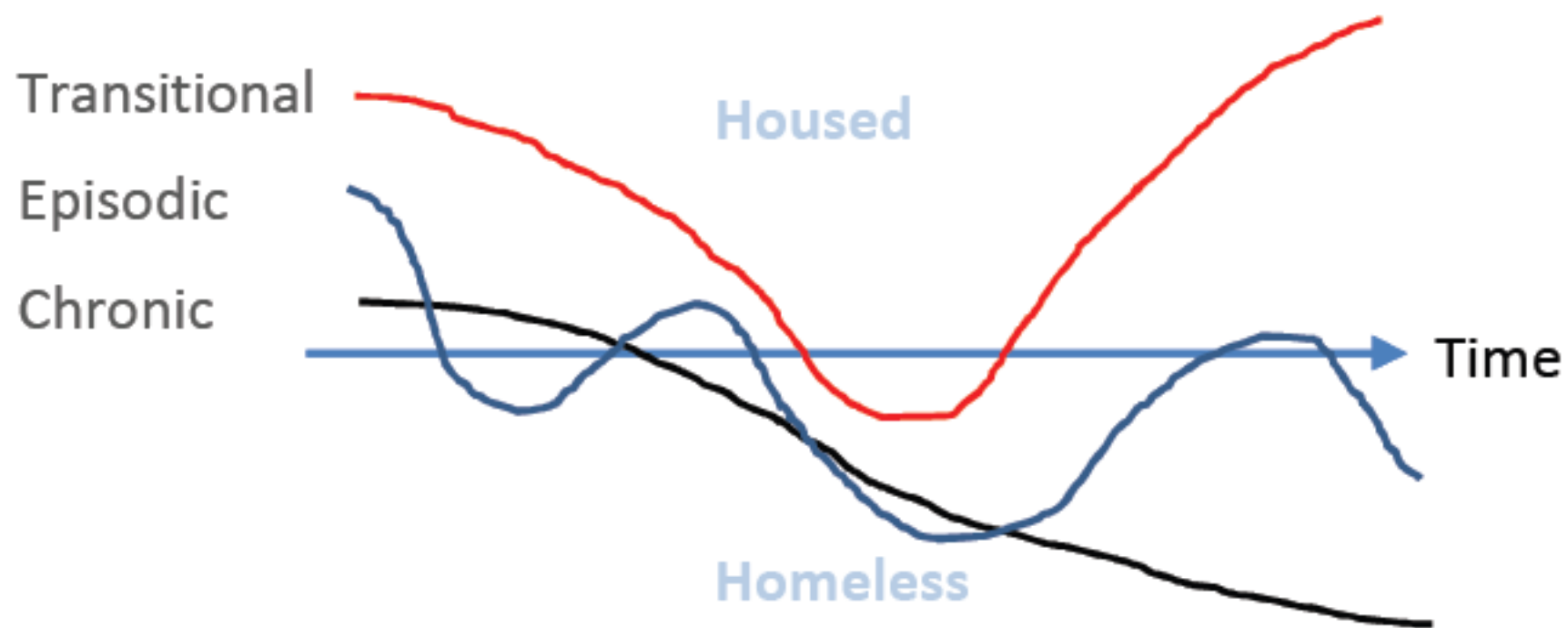
Social care
needs

High costs - worst outcomes

What happens at the bottom of the gradient?



Duration and frequency



Causes of the causes: structural and individual factors combine

Personal Factors and structural factors	<ul style="list-style-type: none"> Economic inequalities Poverty Recession 'Austerity' policies Ill-evidenced policies – e.g. drugs Labour market changes Lack of affordable housing Deficient benefit systems Prejudice/exclusionary attitudes 	<ul style="list-style-type: none"> Service withdrawals Welfare cuts Administrative rule changes/denials Administrative failures Destitution <ul style="list-style-type: none"> unemployment, poor drugs services, poor service co-ordination, negative social capital, unlucky geography
	<ul style="list-style-type: none"> Poor parenting Attachment problems Childhood trauma/abuse <ul style="list-style-type: none"> Poor educational outcomes Lack of community support Poor social networks Lack of crisis support Mental health problems Chronic health problems Learning disability 	<ul style="list-style-type: none"> Eviction – due to: rent arrears, behaviour problems, rent rises, not coping Relationship breakdown <ul style="list-style-type: none"> Abuse Leaving prison Emergency hospital admission e.g. injury Chronic health problem <ul style="list-style-type: none"> Escalating drug problem Fear, shame, suspicion

Distal

Proximate

Chronic homelessness
Multiple complex needs

What works for health care and multiple exclusion?

- Individual care coordination, supported by a multi-disciplinary team
- More than anything a trusting relationship with someone who cares

3. NATIONALITY

Nationality: Rolling figures

Nationality of people seen rough sleeping by outreach services.

Nationality	Jan-Mar 16		Apr-Jun 16		Jul-Sep 16	
	No.	%	No.	%	No.	%
UK	999	40%	1187	45%	1264	49%
Ireland (Republic of)	54	2%	60	2%	51	2%
France	17	1%	20	1%	16	1%
Germany	12	0%	10	0%	10	0%
Italy	46	2%	57	2%	51	2%
Portugal	55	2%	52	2%	65	2%
Spain	25	1%	34	1%	26	1%
Bulgaria	49	2%	45	2%	34	1%
Czech Republic	28	1%	17	1%	16	1%
Estonia	10	0%	6	0%	6	0%
Hungary	33	1%	44	2%	37	1%
Latvia	32	1%	35	1%	28	1%
Lithuania	64	3%	59	2%	70	3%
Poland	223	9%	238	9%	208	8%
Romania	495	20%	432	16%	308	12%
Slovakia	16	1%	13	0%	12	0%
Slovenia	3	0%	3	0%	2	0%
<i>Central and East Europe Subtotal</i>	<i>953</i>	<i>38%</i>	<i>892</i>	<i>34%</i>	<i>721</i>	<i>28%</i>
Other Europe	62	2%	65	2%	73	3%
Africa	139	6%	133	5%	168	6%
Asia	128	5%	111	4%	127	5%
Americas	27	1%	20	1%	30	1%
Australasia	2	0%	1	0%	1	0%
Missing	9		3		0	
Not known	33		44		35	
<i>Total (incl. Missing/Not known)</i>	<i>2561</i>		<i>2689</i>		<i>2638</i>	
Total (excl. Missing/Not known)	2519	100%	2642	100%	2603	100%

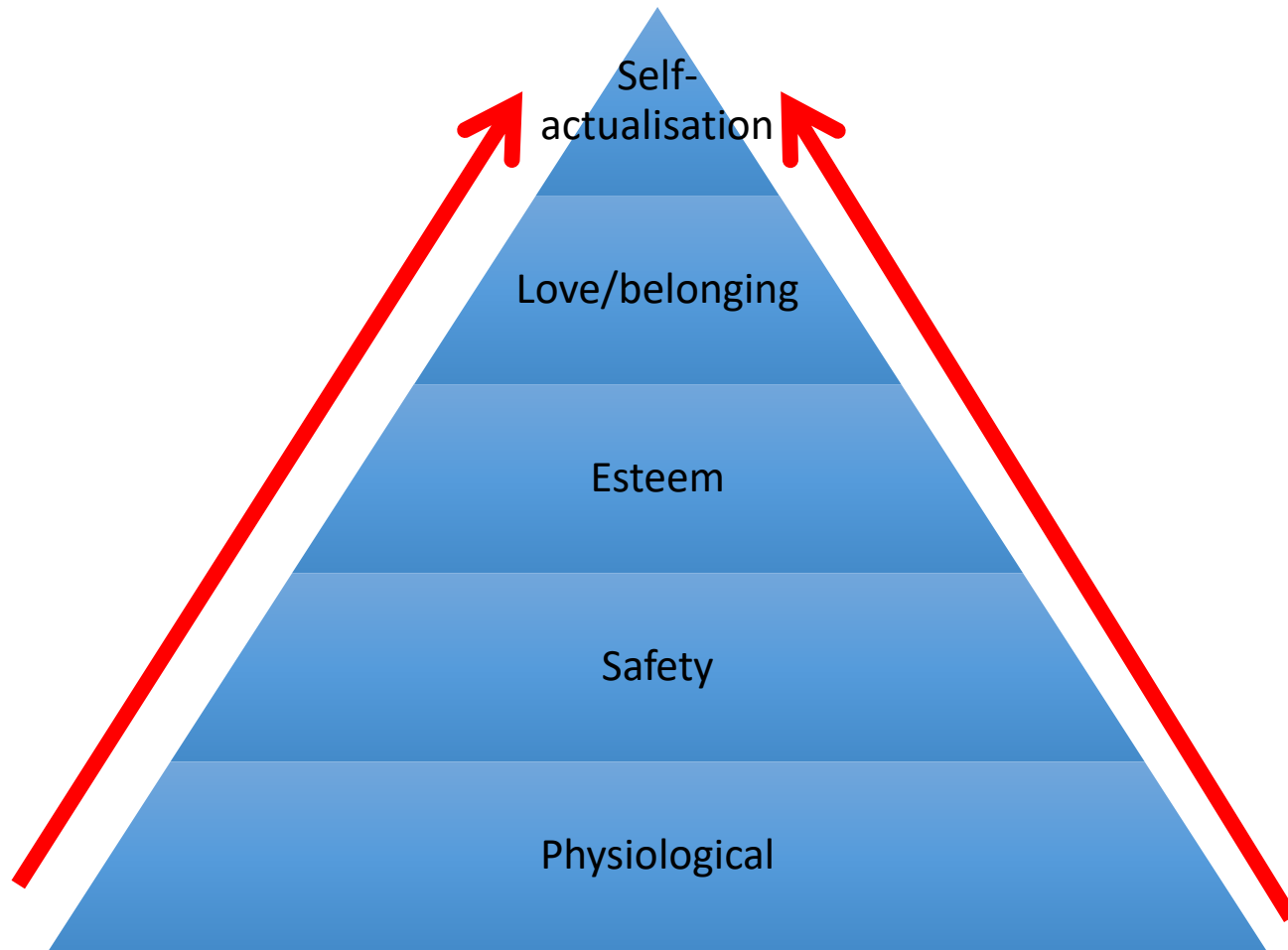
Demographics – KHP team data

- First year of the service...
- 1414 individuals referred
- 60% GSTT, 45% Kings reported being NFA
- 53% GSTT, 37% Kings did not have a 'local connection' in the three boroughs
- 17.4% confirmed No Recourse to Public Funds

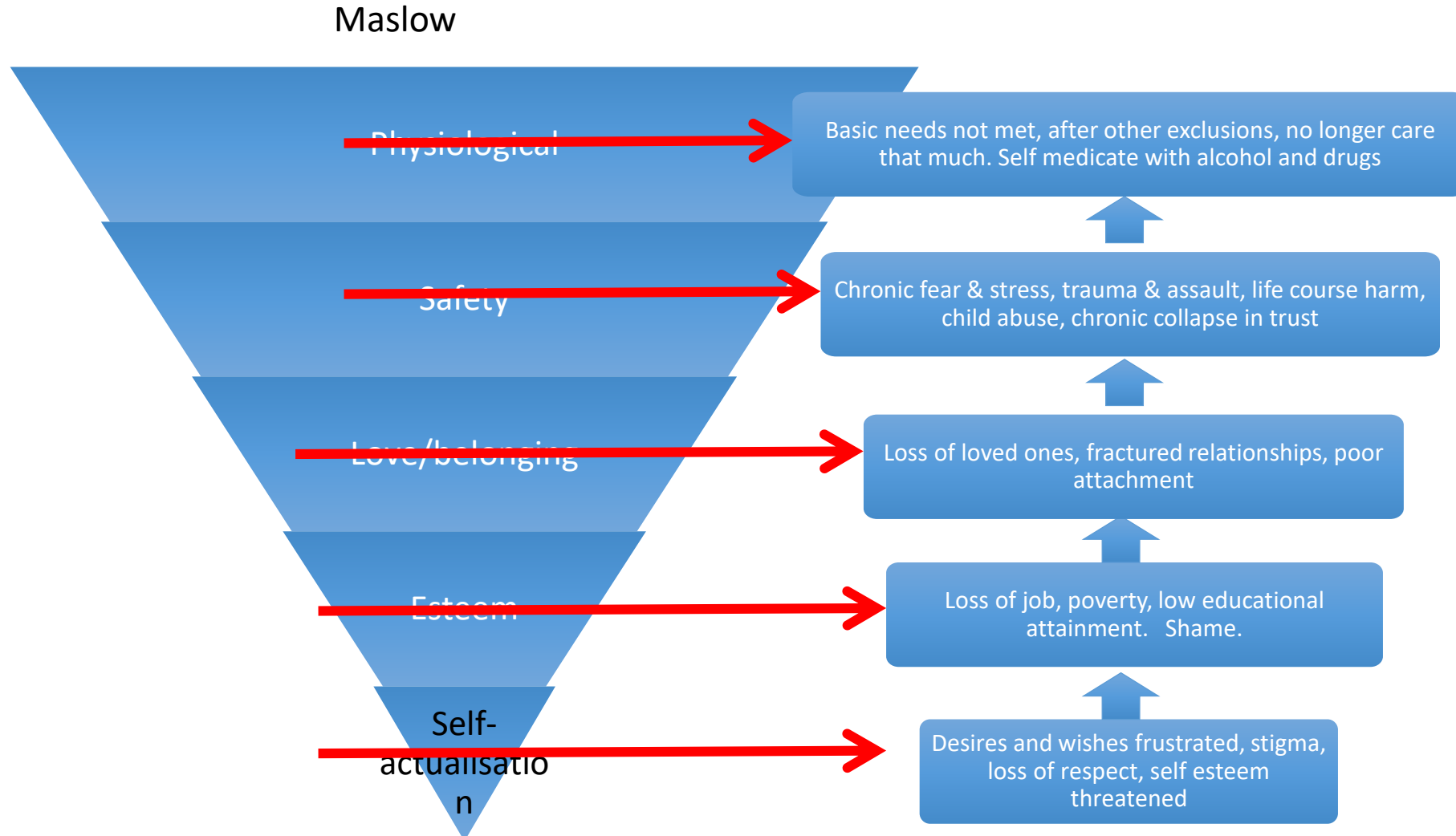
Eastern European - alcoholism, structural exclusion, discrimination

Rest of the world – trauma, poverty, exclusion etc.

Maslow: hierarchy of needs



As people are excluded physical & psychological losses mount, harm increases, resilience is undermined, capacity is diminished



Migration and vulnerability

